



Support Worker Programs

POSITION SUMMARY:

The Support Worker Programs is responsible for implementation of Support Services and activities meant for Priority Populations at Positive Health Network (PHN). Based in Hamilton, the Support Worker Programs works within guidelines, policies, values and mission of the organization and is accountable and responsible for the outcomes of program activities. The Support Worker Programs works individually and or collaboratively in a team environment with other staff and volunteers and reports to the Supervisor, Care Coordination.

PRIMARY RESPONSIBILITIES:

- Create direct and implement Priority Populations and support programs activities including but not limited to food security and nutrition programs, social support events, Support Groups, complementary therapies, fitness and wellbeing programs, support services, newsletters, and other support programming activities that may be developed in response to identified needs
- Consulting with local community partner agencies for program and referral coordination activities.
- Working as a coordinator of ongoing and periodic program activity events and at PHN
- Administrative functions, including supporting grant proposals, applying for city permits, and supporting the client newsletter and other client communications
- Provision of support services, referrals, individual advocacy, and facilitation of social support groups, educational sessions
- Other areas as approved by management

QUALIFICATIONS:

- Demonstrated experience coordinating and implementing direct service programs in a community-based agency including peer engagement programs
- Degree or diploma in social services, health promotion or related area from a recognized educational institution; or equivalent is desired but not required



- Experiences collaborating with People Living with HIV, Newcomers and individuals accessing Harm Reduction Services
- In-depth knowledge of the social determinants of health impacting people living with HIV/AIDS in Hamilton, Halton, Haldimand, Norfolk and Brant regions
- Must have a valid Class G driver's license, regular access to a reliable vehicle and able to provide driving and police record checks
- A demonstrated ability to work from anti-Black racism, decolonized and anti-oppression frameworks
- Demonstrate effective decision making and problem solving in emergent and non-emergent situations and exercise tact, diplomacy, and discretion under pressure
- Able to work proficiently in computer and online databases including Microsoft Office, Windows, and complete regular data entry, monitoring, and reporting using web-based data collection
- Current First Aid and Food Safety certifications are an asset

WHAT WE OFFER: This is a part-time, permanent (17.5 hours/week) position with Positive Health Network with potential for additional hours. We offer a competitive compensation package, including comprehensive benefit package.

Position: Support Worker Programs
Status: Union
Supervisor: Supervisor, Care Coordination
Supervises: 0
Salary: 23,378.83 + Benefits
Location: Hamilton, Ontario

HOW TO APPLY:

Please forward your electronic resume and covering letter by email only no **later than 9:00 am on Monday, November 3, 2025** recruitment@positivehealthnetwork.org

The Positive Health Network values inclusion and diversity and promotes access and equity using an anti racism, anti oppression framework. Persons living with HIV are encouraged to apply.